



# End of Support Statement

## Microsoft SQL Server 2005

**For all Procede Products and Solutions  
Effective April 16, 2016**

# End of Support Summary

## Microsoft SQL Server 2005

Microsoft recently announced that support for Microsoft® SQL Server® 2005 will end effective April 12, 2016. This document explains Procede Software's end of support policy and provides upgrade guidelines for your dealership.

As a Microsoft Certified Partner, Procede Software is committed to staying in lockstep with Microsoft technology, development tools, and supported software. **As a result, our support for SQL Server 2005 will end on April 12, 2016.**

## End of Support Details

### Microsoft End of Support Statement

- Microsoft's announcement states that "Extended support for SQL Server 2005 ends on April 12, 2016. If you are still running SQL Server 2005 after April 12, 2016, you will no longer receive security updates."
- Mainstream support for SQL Server 2005 ended on April 12, 2011.
- For more information on this change, see the Microsoft web site:  
<http://www.microsoft.com/en-us/server-cloud/products/sql-server-2005/>
- Official End of Support Date: April 12, 2016

### End of Support for Procede Applications on SQL Server 2005

Excede DMS and all other Excede applications and solutions will no longer be supported on SQL Server 2005 after April 12, 2016.

There will be no updates (drivers or otherwise), non-security hotfixes, support options, technical content updates, or security patches available from Procede Software or Microsoft after this date. For example, Excede DMS v9.21, (slated for release in late 2016), will only be supported on Microsoft SQL Server 2008 R2+.

# Upgrade Details

## SQL Server Upgrade Options

Several different upgrade options are available. Although Microsoft offers 2014 and Azure as upgrade options, these are not yet fully supported by Procede and are not recommended.

Upgrade options are shown in the table below in order of priority (top-to-bottom).

Microsoft Upgrade Option	Procede Recommendation
<b>SQL Server 2014 SP1+</b> <a href="https://www.microsoft.com/en-us/download/details.aspx?id=46694">https://www.microsoft.com/en-us/download/details.aspx?id=46694</a>	Excede DMS is currently not compatible with SQL Server 2014. We recommend that dealerships acquire 2014, then <i>downgrade</i> to 2012.  Details: <a href="https://www.microsoft.com/en-us/server-cloud/products/sql-server/">https://www.microsoft.com/en-us/server-cloud/products/sql-server/</a>  Comparison: <a href="https://www.microsoft.com/en-us/server-cloud/products/sql-server/Comparison.aspx">https://www.microsoft.com/en-us/server-cloud/products/sql-server/Comparison.aspx</a>
<b>SQL Server 2012 SP3</b> <a href="https://www.microsoft.com/en-us/download/details.aspx?id=49996">https://www.microsoft.com/en-us/download/details.aspx?id=49996</a>	Recommended if your dealership can acquire this upgrade option without downgrading from 2014.
<b>SQL Server 2008 R2 SP3</b> <a href="https://msdn.microsoft.com/en-us/library/bb500397(v=sql.105).aspx">https://msdn.microsoft.com/en-us/library/bb500397(v=sql.105).aspx</a>	Recommended if your dealership can obtain this version.

## Upgrade Considerations

This required upgrade can and will have a major impact on your IT infrastructure, and we strongly recommend that you plan to upgrade your SQL Server environment immediately if possible, or well in advance of April 12, 2016, if that is more realistic for your dealership.

What should you do now? If you are still running SQL Server 2005, prepare and plan for your upgrade as soon as possible. Planning and preparation will make the upgrade go more smoothly.

Review the Procede Software hardware recommendations, as well as the Microsoft upgrade options available, and decide which version of SQL Server is best for your dealership.

Where can you go for help? Contact Procede Customer Support (see below) or follow these links to learn more from Microsoft and other resources:

- **SQL Server 2005 upgrade options page:**  
<https://www.microsoft.com/en-us/server-cloud/products/sql-server-2005/>
- **SQL Server Lifecycle page including pending End of Support dates:**  
<https://support.microsoft.com/en-us/lifecycle?C2=1044>

Note that Extended Support for SQL Server 2008 runs through 2019. You can use this page to plan in advance for further transitions and upgrades.

- **Wikipedia Summary of SQL Server history:**

[https://en.wikipedia.org/wiki/Microsoft\\_SQL\\_Server](https://en.wikipedia.org/wiki/Microsoft_SQL_Server)

## Contacting Procede Customer Support

Procede Software is available to help discuss and plan your transition. To schedule time to speak with Customer Support, please contact us through our Procede customer portal:

- <https://support.procedesoftware.com>