

Procede Software Conference FAQs

When should I register?

You should register as soon as possible as space is limited. Last year's PSC completely sold out within a few weeks, and we expect this year's event to hit capacity as well. Additionally, attendees who register by Tuesday, May 21, 2019 will receive \$100 off their registration cost.

How much does it cost to attend?

Registration cost is \$395 per attendee. You may take advantage of our \$295 per attendee discounted early bird rate by registering for the PSC before May 21, 2019. Participants are required to cover hotel, flights, and transportation costs. We've reserved a discounted room block with the Hard Rock Hotel San Diego to ensure hotel costs are more cost effective for event participants.

Am I responsible for booking my own flight?

Yes, you will need to book and pay for your own flight.

The San Diego International Airport (SAN) is approximately 4 miles from The Hard Rock Hotel San Diego. We recommend arriving on Monday, September 16 to allow ample time to travel to the hotel and check-in prior to the event's start on Tuesday, September 17. The conference will end with a Closing Reception the evening of Wednesday, September 18. There will be an optional golf event on Thursday, September 19.

Am I responsible for booking my own hotel reservation?

Yes. The hotel reservation process is separate from conference registration. After completing your registration, please make sure to visit our private reservation page and book your accommodations as soon as possible. Procede Software has arranged a special group rate of **\$229 single/double plus tax** for the 2019 PSC. The resort fee has been waived for our group.

If you have any special requests regarding your hotel stay, please contact the hotel directly at 1-877-344-ROCK and mention you are part of the Procede Software room block.

How long is the group rate available?

The group rate is available until August 26, 2019 but is subject to availability. We recommend booking your hotel room as soon as possible.

Can I extend my hotel stay?

Your hotel stay can be extended pending room availability. Please contact the hotel directly at 1-877-344-ROCK to request an extension. You will be responsible for covering all costs for your room and incidentals. Please note, the room rate for extended dates may differ from the negotiated conference rate.

What is the conference cancellation policy?

Cancellation before August 21, 2019 will receive a full refund minus a \$25 processing and administrative fee. Cancellation after August 21, 2019 will receive a 50% refund. Cancellations after September 10, 2019 will not be eligible

for a refund. If you are no longer able to attend the PSC, please email us as soon as possible at marketing@procedesoftware.com to let us know. You will also need to contact the hotel directly and cancel your room reservation.

Is the facility handicap-accessible?

Yes. This hotel is committed to making their facilities, amenities, and services accessible to guests with disabilities. If you have any special needs, please contact the hotel directly and notify them prior to your stay.

What should I bring?

Please bring business cards and your cell phone. We also encourage you to bring any questions you may have, new ideas, or suggestions for improvement.

Will there be Wi-Fi available for conference attendees?

Complimentary basic internet will be available in your guest room when you book through the group site and we will also have complimentary basic internet in the conference area.

What is the attire?

We recommend wearing business casual at the conference. Please keep in mind temperatures in the hotel may vary.

What is the PSC Golf Event?

Want to extend your stay in San Diego? Join members of the Procede Staff for a golf outing at the River Walk Golf Club San Diego Thursday morning. Reserve your spot by signing up on the registration form.

Is the PSC Golf Event free?

Participants must pay to attend the PSC Golf Event. Green Fees are \$79 including cart, and club rental runs \$45.

Are there restaurants near the hotel?

The Gaslamp Quarter is known for their wide variety of restaurants, ranging in budget. For a list of restaurants in the near vicinity, please [click here](#).

Are there nightlife options near the hotel?

Some of the most prominent and hottest nightlife destinations are within blocks of the Hard Rock Hotel San Diego. This comprehensive list compiled by [Culture Trip](#) highlights 10 hotspots located within downtown San Diego and the nearby Little Italy area.